

Victor Harbor Schoolies Booking Conditions

Application Process

- As soon as a decision is made on an application, guests will be advised via email. As such, please do not contact the park to check on the status of an application.
- On acceptance of the booking, Schoolies guests will receive an email confirmation including a link to make the holding deposit payment via credit card online.
- A 'Team Leader' will be appointed who will be the primary point of contact for all bookings.

Refund Policy

- Bookings are refundable up until payment of deposit or full balance is completed.
- Bookings cancelled after the deposit or full balance have been paid are non-refundable.
- Bookings are accepted based on a specific number of guests per site/cabin. The number of guests per booking is not able to be altered.
- If you would like to complete a ticket transfer you will need to request a ticket transfer form via email at schooliesfestival@encounteryouth.com.au. This will incur a \$20 administration fee.
- Any changes to the tickets and guests on bookings must be made before 22 October 2022. No changes will be accepted after this time and if you have failed to complete your final payment by 22 October 2022 you will forfeit your Schoolies Festival™ Accommodation & with no refund.

Check in

- Reception will be open for arrivals between 9am and 7pm on 25 November 2022.
- All guests must check in as an entire group.
- Any guests wishing to check in individually without their group or wishing to check in outside of the Reception hours on Friday will only be accepted with prior approval, so Reception is staffed accordingly. The Team Leader can organise these alternate arrangements by emailing schoolies@victorbhp.com.au prior to 14 November 2021.
- In addition to the cost of the Schoolies Festival™ 2021 Accommodation & Ticket Package, NRMA Victor Harbor Beachfront Holiday Park require the following bonds:
 - Seaview & Parkview Cabin - \$1800
 - Waterview and Ocean Breeze Cabins - \$1500
 - Studio Cabins - \$1000
 - Ensuite Sites - \$600
 - Sites - \$400
- All guests will be required to produce current student ID on arrival. If a guest is unable to provide a current student ID, photo identification in the form of a drivers' licence, 18+ Card or passport will be required along with a letter on School letterhead confirming the student's ID number. For the security of all our Schoolies guests, we will be unable to allow access to the park to anyone without the required ID.

- Wrist bands will be applied by Encounter Youth staff and must be worn to remain within the park.
- Sites and cabins will be allocated by the park and are unable to be confirmed prior.

Check Out

- All Schoolies must be ready for check out from 9am on 28 November 2022.
- Site inspections will be held between 9am and 10am on Monday morning. Where the site or accommodation fails to meet the required standard, bonds will be withheld.
- In the event that damage to a site or accommodation is over and above the value of the bond payment, the park will invoice the Team Leader for additional reimbursement to the value of the costs of repairs.
- Once a park team member has completed the inspection, guests can then check out. All guests will need to depart the park by 11am.
- Daily random inspections will also be completed, and park staff will highlight to Schoolies guests at the time any issues that may have an impact on their bonds.

General

- Security will be patrolling the park around the clock for the duration of the weekend.
- The park will be fully fenced, with access only available from the front of the park near the Security station. Only Schoolies guests registered with the park with relevant wristbands and ID will be able to access the park.
- Parents are more than welcome to accompany Schoolies guests to their sites to set up on Friday and for pick up on Monday morning.
- The park will be closed to regular holiday guests.
- The Green Team will be set up on site who will be a great source of information and support.
- For Schoolies' safety, the Waterpark, Pump track, Swimming Pool, Jumping Pillow and Camp Kitchens will be off limits and not accessible to guests.
- Guests will have access to a limited number of free electric BBQs and two large amenities blocks.
- Please note that any furniture (ie. couches) must be removed on departure. Furniture cannot be disposed of within the on-site bins. The cost for removal of any furniture left on site or within bins will be deducted from your bond.
- Only guests registered to stay in cabin accommodation will be allowed in their allocated cabin. Security will monitor this in their regular patrols.
- Guests exhibiting behaviour that is inconsistent with ensuring a safe and comfortable weekend for all guests will be asked to leave the park.
- Please note the following items are prohibited from the park. Bags and cars will be checked by Security for these items:
- No glass is allowed within the park over the weekend (any glass, including sealed glass bottles, will be confiscated by Security).
- Illegal drugs are strictly banned from the park. SAPOL will have regular inspections during the weekend and anyone found with drugs will be asked to leave.
- Gas bottles, heat beads and any open fires/flames.
- Nitrous oxide is strictly banned from the park
- No beer bong is permitted within the park.
- Any guest in breach of the above terms of stay will be asked to leave.
- St Johns will be First Aid Provider